



Guidance for Lambeth Health and Lambeth Supported Housing staff regarding the Assessment and Provision Process for Telecare/Assistive Technology

This guidance has been written to explain the process that Lambeth Health Staff and Lambeth Supported Housing Staff, currently allocated to a Lambeth service user, will follow when the service user has needs identified that may be met by the provision of Telecare, such as 24hr monitoring & response service and other assistive technology. Above staff include the following: Hospital, Intermediate Care and Mental Health Occupational Therapists, Intermediate Care Physiotherapists, Community and Community Mental Health Nurses, Sheltered Housing Officers.

Basic Requirements for Telecare linked to a monitoring & response service (Careline24):

- 1) Telephone Land Line
- 2) Emergency Access via
 - a) duplicate keys provided or
 - b) minimum of 2x responders

Key:

“AT” = Assistive Technology, i.e. technologies enabling a 24hr monitoring/response service or stand-alone.

“ACS” = Adults & Community Services (London Borough of Lambeth)

Lambeth Assistive Technology

